

## Bay Networks Customer Service

You can purchase a support contract from your Bay Networks® distributor or authorized reseller, or directly from Bay Networks Services. For information about, or to purchase a Bay Networks service contract, either call your local Bay Networks field sales office or one of the following numbers:

Region	Telephone number	Fax number
United States and Canada	800-2LANWAN; then enter Express Routing Code (ERC) 290, when prompted, to purchase or renew a service contract  978-916-8880 (direct)	978-670-8766
Europe	33-4-92-96-69-66	33-4-92-96-69-96
Asia/Pacific	61-2-9927-8888	61-2-9927-8899
Latin America	561-988-7661	561-988-7550

Information about customer service is also available on the World Wide Web at [support.baynetworks.com](http://support.baynetworks.com).

The Paradyne *xDSL* documentation is available on the World Wide Web at [support.baynetworks.com/Library/tpubs](http://support.baynetworks.com/Library/tpubs). Choose *Remote Access*.

## How to Get Help

If you purchased a service contract for your Bay Networks product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller for assistance. If you purchased a Bay Networks service program, call one of the following Bay Networks Technical Solutions Centers:

Technical Solutions Center	Telephone number	Fax number
Billerica (United States, Canada, South/Latin America)	800-2LANWAN; Express Routing Code (ERC) 315	800-487-3294
Valbonne, France	33-4-92-96-69-68	33-4-92-96-15-98
Sydney, Australia	61-2-9927-8800	61-2-9927-8811
Tokyo, Japan	81-3-5402-7041	81-3-5402-0179